

# **BARNARD MEDICAL PRACTICE**

## **NEWSLETTER**

MAY 2012

### Latest News

The new BMP website is under development. This aims to :-

- 1-improve our communication with patients
- 2- provide regularly updated information on our services
- 3- to help guide you in getting the best service from the practice
- 4- to enable you to become part of virtual patient group
- 5- in time to enable online booking of appointments

Whilst we are developing the site we wish to start collecting correct up-to-date e.mail contacts and mobile numbers for our patients.

This information will be included in your contact details on the clinical system which holds your records securely. It is very important to update us if you have a change in contact details.

Secondly the information will be collected securely for use in e.mailing updates regarding the practice services, sending newsletters and occasionally seeking your feedback , which will be used anonymously improving feedback to us to help us improve and develop our services.

We are mindful that not all of our patients have e.mail access and therefore will continue to make newsletters available in print at reception.

Please help us to help you by completing the attached form and returning it to reception as soon as possible,

Thank you

Dr Sara Scott,